

HM Revenue and Customs (HMRC)

Can you tell us a little bit about your organisation?

HM Revenue and Customs (HMRC) is the UK's tax administration. We make sure that the money is available to fund the UK's public services and we also help families and individuals with targeted financial support.

What inspired your organisation to start working with Inspiring the Future?

One of the key themes of HMRC's volunteering policy is to help young people to develop the employability skills that they need to progress in the world of work. The opportunities provided by Inspiring the Future are a good fit for us and as we have staff based in a variety of locations across the country, the range of availability also works well for us.

What difference does your organisation want to make for young people through volunteering with Inspiring the Future?

We want to inspire young people in the communities where we live and work to be aware of the wide range of career opportunities open to them and help them to develop the skills that they need to achieve their aspirations.

How long has your organisation worked with Inspiring the Future?

HMRC has worked with Inspiring the Future since the programme launched in 2012.

What events and activities has your organisation taken part in?

Over the course of our partnership with Inspiring the Future, more than 900 volunteers have registered on the Inspiring the Future portal to take part in events in schools across the country. Involvement in other events includes:

- two of our former senior leaders took part in 'Speakers for Schools' events.
- 14 volunteers were involved in a financial literacy event in a London school.
- 15 volunteers took part in the 'Inspiring Gateshead' session, to raise the aspirations and broaden the horizons of primary and secondary students and to make them aware of the links between the subjects that they are studying and their futures.
- a former Chief Executive participated in a 'Women make London' event, as part of the 'Inspiring Women' programme.

What has been the best part about working with Inspiring the Future?

The aims of the programme are such a good match with a key theme of our volunteering. We've been linked to a partnership manager who keeps in touch with us on new initiatives and provides us with helpful management information about volunteer numbers and activity.

How has your organisation benefited from volunteering with Inspiring the Future? Please give examples to skills, knowledge and behaviour.

An integral part of our volunteering programme is that our volunteers should develop their professional skills through the events that they participate in.

Inspiring the Future activities give people a chance to develop a range of skills, such as communication, presentation, coaching, leadership and team working. The volunteering also provides the opportunity to meet some of our future customers and raise awareness of who HMRC are and what we do.

Describe Inspiring the Future in five words

Encouraging, optimistic, inclusive, enlightening and positive.

What would you say to other organisations thinking of volunteering with Inspiring the Future?

Inspiring the Future's portal provides a quick and easy way for volunteers to sign up and search for interesting opportunities in schools near to where they work or where they live. The short time commitment required - the messaging encourages volunteers to think about just giving an hour of your time to help to inspire a young person - encourages volunteers to try it out.

What difference do you think you've made to the lives of young people through working with Inspiring the Future?

We hope that we have helped to broaden the horizons of young people to see the wide range of job opportunities available and provided them with practical help to develop the skills that they need to secure a job.

We want to inspire young people in the communities where we live and work to be aware of the wide range of career opportunities open to them.